



**KEEP
CALM
AND
WE'RE
OPEN**

We're Still Here For You!

With the world focused on COVID-19, families and patients still need access to high-quality homecare for a variety of needs.

We're here to help you stay safe at home, or wherever you are temporarily calling home. The safety and wellbeing of our patients has always been our top priority.

301-816-5020
smithlifehomecare.com

During the COVID-19 public health emergency, we're taking additional measures, based on Centers for Disease Control and Prevention (CDC) guidance, to help prevent the spread of disease. This includes requiring all staff to wear PPE, face mask, gloves, gown and sometimes goggles when reporting to work. We are doing everything we can to get hospital & rehab patients home and help them stay safe at home. We are ready, equipped and up for the challenge.

Enhanced Safety Measures That You And Your Patients Can Expect

- **Following Latest Guidance:** We're closely following guidance from the CDC on DAILY basis and public health resources to help prevent the spread of COVID-19.
- **PPE for Staff:** We proactively provide PPE to all of our care teams. All staff are required to wear appropriate PPE in every patient interaction, regardless of the patient's COVID-19 status. When caring for a patient with COVID-19 or a Person Under Investigation (PUI), employees wear an N95 respirator mask, gloves, goggles/face shield and, if needed, gown.
- **Masks for Clients:** We ask patients/clients who are asymptomatic to wear a cloth mask. Those with COVID-19 and PUIs are given a surgical mask.
- **Staff Self-Screening:** Employees are required to complete a daily electronic self-assessment to monitor symptoms of illness such as fever, cough or shortness of breath before they report for work. And, when they leave their shifts. Employees must immediately notify their supervisor and isolate if symptoms develop at any time during the day.
- **Patient Screening:** Prior to each nurse skilled assessment visit, we perform a phone screening of the patient and any caregivers that will be present. We ask about recent travel, symptoms of respiratory illness and exposure to others with COVID-19 or PUIs.
- **Patient + Family Education:** We provide education, including: proper hand hygiene, household infection control practices, and how to monitor for symptoms that indicate a need for emergency help or further medical care.

We have been caring for families and helping to keep them safe for over 20 years. We are open and ready to provide homecare for you.

— *Leyla Henderson, RN, BSN*
Director of Nursing, Administrator

To learn more, or make a referral, in Montgomery County or Washington DC:
Contact: Kathleen McGuiness, Director of Community Relations
301-873-5506 | KMM@smithlifehomecare.com

SmithLife
H O M E C A R E

Bringing care home.